



## THANK YOU FOR BEING A CNSNEXT CUSTOMER!

CNSNext continues to strive for excellence in customer service and products. Our goal is to continuously improve CNSNext and to remain your trusted local service provider. We are excited to share this important information with you!



### ENHANCED INTERNET

**nextGEN**  
INTERNET

Fast, reliable internet service is one of the most important products on the market today. From Zoom calls, e-classrooms, streaming video options, and gaming, we use the internet every day for work, education, and entertainment. That's why CNSNext is investing more into our internet service.

We spent 2023 enhancing our infrastructure and software. Upgraded modems, ports, and other advanced technologies have also been deployed this year. These upgrades have improved our network efficiency and the overall customer experience, making our already strong internet services even better.

CNSNext is committed to bringing the highest quality products and services to our local communities. To stay committed to these values that are core to CNSNext, we will be introducing a \$4.99/month modem rental charge as of March 1, 2024. This modest charge will allow us to continue providing you with the best equipment possible to maintain the reliable service you depend on.

Higher Speeds, up to 1 GIG, are now available to all customers! Offering the fastest uploads and downloads available, our 1 GIG service is the perfect choice for unlimited streaming, gaming, and surfing without any lag time!

### NEW YEAR, NEW NEXT

**Next  
Stream**  
POWERED BY  
cnsnext



CNSNext is proud to introduce NextStream, our video subscription streaming service. With NextStream you can watch your favorite television shows from the comfort of your own home or on the go on any compatible device. This streaming service is intuitive, user friendly, and also available in a traditional format for those who request it. Features of NextStream include the streaming capabilities outside of your home network, replay, restart, cloud-based DVR and so much more. Offering the channels our customers know and love, we can't wait for you to experience what's Next! NextStream will be available to CNSNext customers beginning February 12, 2024. Stay tuned for more information and details.

*Stay Tuned...*



### COMMUNITY COMMITMENT

CNSNext was founded on three words: Community Network Services. Many customers are unaware of exactly what that means. CNSNext is proud to support the communities it serves. When customers invest in CNSNext, they are directly investing in their local communities. We take great pride when donating to local charities, supporting local sports, school groups, community events and so much more.

*Thank you for choosing CNSNext!*

### VIDEO CUSTOMER UPDATES



CNSNext continues the ongoing battle for fair and affordable programming costs. However, prices are steadily increasing and, while we've carried much of these costs for some time, we must now adjust our package rates by \$10.00 per month, effective March 1, 2024. While it is always difficult to share these costs with our customers, we are committed to continuing the fight for our customers as we negotiate with big cable networks. We hope you understand and know that CNSNext values our customers, and we pledge to continue serving our communities with the best video, internet, and phone service available.

CNSNext is striving to provide a more enjoyable viewing experience for video customers. With the exciting launch of our new video solution, NextStream, the traditional video platform will sunset on August 31, 2024. Rest assured that the CNSNext team is ready to assist our customers throughout the conversion process. Please be advised that all current video subscribers will need to transition to the NextStream platform to continue video services before August 31. To learn more about the sunsetting of CNSNext's current video platform and hear how to begin the conversion to NextStream, please call 1-844-721-8029.

Visit us at [cnsnext.com](https://cnsnext.com) and follow us on social media for new updates and current content!



# Upgrade to NextGEN Internet today!

*New speeds and capacities to power all your internet needs.*

- Basic | 25Mbps / 2Mbps
- NextGEN 100 | 100Mbps / 5Mbps
- NextGEN 250 | 250Mbps / 10Mbps
- NextGEN 500 | 500Mbps / 20Mbps
- NextGEN 1G | 1Gbps / 25Mbps**



## NextStream

POWERED BY **cnsnext**

COMING SOON

For more information, call  
844-721-8029 or visit [cnsnext.com](http://cnsnext.com).

**NextStream**  
★★★★★  
NextStream, powered by CNSNext, gives you access to your subscription streaming service on any Wi-Fi connected device.

**APPS AND GAMES**

**NextStream**  
POWERED BY **cnsnext**

**SEARCH IN APPS**

**NextStream**  
Next Level of Television Experience  
*You're Going to Love What's Next!*

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