



MG-TV VIDEO SOLUTION SUPPORTED DEVICES

LINEAR Set Top Boxes

Innovative Systems

- 5112W*
- 5041W*

* STBs with HLS support

** No software updates after V22

HANDHELD DEVICES

Android Minimum Version: 8

IOS Minimum Version: 14

NOTE: Some features like Picture in Picture require support from the hardware vendor to be enabled in the application.

OTT DEVICES

Roku

- Express 3900X
- Premiere 3920X
- Streaming Stick 3810X
- Ultra 4640X

Amazon Fire TV

- Stick Gen2#
- Fire TV Gen3
- Stick 4K
- Fire Cube Gen2
- Fire TV Stick 4K
- Fire TV Stick 4K Max
- Fire TV Cube Gen3

Apple TV

- Gen 4 HD and newer
- Gen 1 4K and newer

*Newer consumer devices that Innovative Systems has tested should generally work if they are models that have **increased memory and processing power** over models already supported above. New models that are cheaper and reduce memory and/or processing power or support just 30 fps may not work and are not supported. For example, if AppleTV Generation 4 is on the list, AppleTV Generation 5 with greater power should just work. Examples of non-supported devices are Fire TV Stick Lite and other devices on the lower end that fail to have the power to run the apps we create for our service provider customers.

**In the event a newer device meets the criteria above and is not on the approved list, but fails to perform properly, please visit our video support page at www.innovsys.com and open a ticket with as much detail as possible.

***Innovative Systems cannot possibly acquire and test televisions with Fire TV and Roku built-in. There are far too many makes & models, and they are frequently discontinued. We find many of these TVs work, but they tend to perform slower than external devices. We do not have any plans to acquire, test or troubleshoot TV models, they either work or they do not with the apps we support on your behalf.

FireTV devices running the OS 5 operating system does NOT support Let's Encrypt SSL certificates (which are free). However, certificates purchased from other sources such as GoDaddy or Verisign seem to avoid this bug in the FireTV OS 5.