

**INTRODUCTION**

This tariff ("Tariff") contains the descriptions, regulations and rates applicable to the furnishing of service for resold long distance and local operator telecommunications services provided by the City of Thomasville (hereinafter referred to as the "Company"). The Company's principal offices are located at 111 Victoria Place, Thomasville, Georgia, 31792. This tariff applies to services furnished within the State of Georgia, and is on file with the Georgia Public Service Commission (GPSC). Copies may be inspected during normal business hours at the Company's principal place of business.

The regulations governing the provision and use of services offered under this Tariff are set forth in Section 2. Service descriptions and rates are set forth in Sections 3 and 4, respectively.

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City Manager/Utilities Superintendent  
City of Thomasville  
111 Victoria Place  
Thomasville, GA 31792

**CHECKSHEET**

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date indicated below.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
1	Original		
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3	Original		
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**SYMBOLS**

The following symbols are used herein to identify schedule and text changes:

(C) To signify a changed regulation

(T) To signify a reissued matter

(M) To signify relocation of text without change

(N) To signify a new rate or regulation

(D) To signify a discounted rate or regulation

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1. DEFINITIONS AND TERMS

- 1.1 Use of Terms Capitalized terms defined in the Tariff have the meanings so defined. Other terms used in the Tariff, whether capitalized or not, have the meanings either ascribed to them in (i) first, the Telecommunications and Competition Development Act of 1995, O.C.G.A. §§ 46-5-160 through 46-5-174 and (ii) second, Chapter 515-12 (Telephone Service) of the Commission's rules, or (iii) (if not defined in (i) or (ii) foregoing) their customary meanings as used in the telecommunications or information industry. Unless the context indicates otherwise, section and exhibit references, as well as the terms "hereunder", "herein", "hereto" or similar references, refer to this Tariff. Headings used in this Tariff are for reference purposes only, and are not to be deemed a part of this Tariff. Pronouns used in the Tariff are to be construed as masculine, feminine, or neuter, and both singular and plural, as the context may require, and the term "person" includes an individual, corporation, limited liability company, association, partnership, limited partnership, limited liability partnership, trust, and other organization. The word "include" and derivations thereof are not to be construed as terms of limitation.

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1 DEFINITIONS AND TERMS (Cont'd)

1.2 Definitions of Terms. (Cont'd)

Access Line

An arrangement which connects the customer's location to the carrier's location or switching center.

Aggregator

Any person or entity that, in the ordinary course of its operations, makes its telephones available to the public or to transient users of its premises, for interstate or intrastate telephone calls placed through the Carrier's services.

AOS

Alternate Operator Services

Authorized User

The person designated by the account holder that is authorized to make changes to a customer account including changes to toll carriers.

Busy Line Interruption

A service that provides operator interruption of voice conversation in progress on a called line.

Busy Line Verification

A service that provides operator assistance in determining if a called line is in use.

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1. DEFINITIONS AND TERMS (Cont'd)

1.2 Definitions of Terms. (Cont'd)

Carrier

“Carrier” means a Local Exchange Carrier or other communications carrier authorized by the Commission or the FCC to provide communications service to the public.

Collect Call

Denotes a billing arrangement by which the party charge for a call may be charged to the called, provided the called party accepts the charge.

Commission

“Commission” means the Georgia Public Service Commission.

Company

“Company” means the City of Thomasville.

CPE

CPE means Customer Premises Equipment.

Customer

“Customer” means the person, firm, corporation or other entity that orders, cancels, amends or uses service and is responsible for the payment of charges and for compliance with the Company’s tariff.

End User

Denotes an individual who places and/or accepts calls placed over the carrier's services. The end user may or may not be directly responsible for billing of calls, depending upon the payment method selected by the end user.

FCC

“FCC” means the Federal Communications Commission.

ICB

“ICB” means Individual Case Basis.

Interruption

“Interruption” means the disruption of Service such that the Service becomes unusable by User.

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1. DEFINITIONS AND TERMS (Cont'd)

1.2 Definitions of Terms. (Cont'd)

Local Exchange Carrier ("LEC")

"Local Exchange Carrier" or "LEC" means any telecommunications company engaged in the provision of local exchange service or exchange access service.

Local Call

Any call which, if placed by a customer over the facilities of a local exchange telephone company, would not be rated as a toll call by the local exchange telephone company.

Message Telecommunications Service (MTS)

Regular telephone service comprised of Direct Distance Dial and Operator-assisted calls. Basic long distance service.

Non Recurring Charge

One time charges.

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1. DEFINITIONS AND TERMS (Cont'd)

1.2 Definitions of Terms. (Cont'd)

Other Provider(s)

“Other Provider(s)” means any Carrier(s) or other service provider(s) whose services, capacity or facilities are or may be connected to, or used by, the Company in providing the Services.

Person-To-Person Call

A service whereby the person originating the call specifies through the company's operator, a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant, or an agreed upon alternate.

Telecommunications

The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or other similar communications.

Third Party Billing

A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the local exchange telephone company.

Travel Card Service

A billing mechanism which enables a subscriber or customer to access the services of the carrier while away from home or office.

Work Order

Work Order” means, as applicable, (i) a contract between the Company and Customer; or (ii) a Company designated form used from time to time by Customer for purposes of ordering Services hereunder.

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## 2.0 RULES AND REGULATIONS

This Tariff addresses the provision of operator services by the Company. The Services described in Section 3 of this Tariff may be provided to Customers by the Company through the use of its own facilities or through interconnection, lease of facilities or capacity, resale of services, or other agreements with Other Providers.

### 2.1 Undertaking of the Company

#### 2.1.1 Scope of Service.

The Company's Services herein are offered solely to those customers of the Company that subscribe to the Company's Local Voice Services as described in section 3 of the Company's Local Voice Services tariff. Company services are furnished for interstate and intrastate communications originating at specific points within the state of Georgia under terms of this tariff.

The Company installs, operates, and maintains the communications services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to Company point-of-presence. Company's services are provided on a monthly basis, unless ordered on a longer term basis.

#### 2.1.2 Obligation to Provide Service.

The Company shall exercise reasonable efforts to provide Services to Users pursuant to the terms and conditions of this Tariff. The Company shall exercise reasonable efforts to make such Services available for User's use on either the installation date set forth in a Work Order (or, if no date is specified) as soon as practicable after execution of a Work Order, subject to Customer's compliance with Regulations. In addition to the Work Order, Customer shall also execute such other documents as the Company may reasonably require.

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2. RULES AND REGULATIONS (Cont'd)2.1 Undertaking of Company (Cont'd)2.1.3 Conditions to Company's Obligations

The obligations of the Company to provide Services are subject to the following: (i) availability, procurement, construction, and maintenance of facilities and capacity required to meet the Work Order; (ii) authority of Company to conduct business or construct facilities in the appropriate location to meet the Work Order; (iii) the provision of services, capacity, facilities, or other necessary arrangements to the Company by Other Providers; (iv) interconnection to Other Providers' services or facilities as required; and (v) Customer's full compliance with any and all requirements set forth in this Tariff, any Company application (made pursuant to Section 2.2.1 below), Work Order, or other binding instrument as well as any applicable deposits, advance payments and Company approval of the Customer's credit, all to the extent consistent with Regulations. When Services are provided by the Company using, in part, the facilities, services or capacity furnished by third parties, this Tariff applies only to the Services furnished by the Company. The Company reserves the right to limit or to allocate the use of such facilities as its business needs may require, thereby limiting the locations where Services may be available.

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2. RULES AND REGULATIONS (Cont'd)2.1 Undertaking of Company (Cont'd)2.1.4 Right to Discontinue or Block Services

- A. Notice. The notice of a pending disconnection shall be a written notice setting forth the reason for disconnection and the final date by which the account is to be settled or specific action taken. The final date shall be not less than five (5) days after the notice is rendered. The notice shall be considered rendered to the Customer when deposited in the U.S. mail with postage prepaid or, if delivery is by other than U.S. mail, when delivered to the last-known address of the person responsible for payment for the service. In addition to the written notice of disconnection, the Company will make a good faith effort to make personal contact at least two (2) days before the proposed disconnection.
- B. Reasons for Refusal, Suspension or Disconnection of Service. Service may be refused, suspended or disconnected as follows:
- (1) Without notice in the event of a condition on the User's premises determined by the Company to be hazardous;
  - (2) Without notice in the event of the Customer's use in such a manner as to adversely affect the Company's equipment or the Company's service to others;
  - (3) Without notice in the event of tampering with equipment furnished and owned by the Company, of any unlawful, unauthorized or fraudulent use of or access to the Services, including violation of the provisions of this Tariff, a Work Order, or of any other Regulations by the Customer, by any User, or by any other person;
  - (4) Without notice in the event of unauthorized use;
  - (5) For violation of, or non-compliance with any applicable Regulations;
  - (6) For failure of the Customer to permit the Company to have reasonable access at any time to its equipment and facilities located at any User premises;

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2. RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of Company (Cont'd)

2.1.4 Right to Discontinue or Block Services (Cont'd)

B. (Cont'd)

(7) For non-payment of invoice, deposit or advance payment, subject to the Commission's Regulations:

(a) Where Company has provided the Customer with five (5) days prior written notice with respect to an invoice not paid within 24 days after the invoice date for a total of 29 days from the invoice date (except that disconnection may take place prior to the expiration of the five (5) day unpaid bill notice period if the Company determines from verifiable data that usage during the notice period is so abnormally high that a risk of irreparable revenue loss is created);

(b) In the event of a dispute concerning the bill, the Company may require the Customer to pay a sum of money equal to the amount of the undisputed portion of the bill. Following payment of the undisputed amount, efforts to resolve the complaint, using the complaint procedures in this Tariff, shall continue, and for not fewer than forty-five (45) days after the rendering of the disputed bill, the Service will not be disconnected for non-payment of the disputed amount. The forty-five (45) days may be extended by up to sixty (60) days if requested of the Company by the Commission in the event the Customer files a written complaint with the Commission.

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2. RULES AND REGULATIONS (Cont'd)

2.1 Undertaking of Company (Cont'd)

2.1.5 Medical Emergency Notwithstanding any other provision of this Tariff, the Company will postpone (for a period set forth in the Commission's Regulations) the disconnection of Service to a residential User with a serious illness if the Customer produces a written statement from a physician, county board of health, hospital or clinic identifying the illness and its expected duration, and certifying that the User's illness would be aggravated by such disconnection.

2.1.6 Termination By Customer. Except as otherwise stated in an agreement between the Company and the Customer, or as otherwise provided in this Tariff, the Customer may Terminate Service upon thirty (30) days prior written notice to the Company.

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2. RULES AND REGULATIONS (Cont'd)

2.2 Responsibility and Use

2.2.1 To obtain Service Customer is required to comply in full with any application process reasonably established by the Company to the extent consistent with Regulations. This may include, but is not limited to, the execution of a Work Order or other Customer agreement, payment of a deposit in some or all circumstances, and submitting to a credit check or other verification of ability to pay for Services. Refusal to comply with or complete any of these or a credit check result which is unsatisfactory in the sole discretion of the Company may result in denial of Service. The Company may refuse Service to a potential Customer who has an outstanding past-due debt on any other prior or existing account with the Company for any of its services.

2.2.2 Lawful Use

Customer or User may use the Services for any lawful purpose, twenty-four (24) hours per day, seven (7) days per week, subject to the terms, conditions, and limitations set forth herein and in any applicable Work Order. Customer is solely responsible for the prevention of unauthorized, unlawful or fraudulent, use of or access to Services, which use or access is expressly prohibited. The Customer agrees not to resell or redistribute (nor permit any Users to resell or distribute), the Service or any portion thereof, which resale or redistribution is strictly prohibited. The Services may not be commercially exploited through use of the communication channel for accessing a computer server, chat lines, dial-up information service, information access or for any other use that places a burden on the Company's network, affects the quality of any service provided by the Company to other customers, or for any other use that adversely affects the Service, all as determined in the sole discretion of the Company. Company reserves the right to request information and may limit, deny, suspend or disconnect Service in accordance with Section 2.7 hereof, if Company reasonably believes Customer or any User is using the Service for such unauthorized, unlawful, fraudulent or commercial exploitation purposes. Failure to provide such information or to permit inspection of such uses may be grounds, in addition to all other remedies available to the Company, for Termination. Customer is solely responsible for the payment of charges incurred in connection with and fully liable for any misuse by any person of Customer's account with the Company.

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2. RULES AND REGULATIONS (Cont'd)

2.2 Responsibility and Use (Cont'd)

2.2.3 Compliance

In using Services, Customer must comply with all applicable federal, state, local and international laws, regulations and other governmental requirements. Customer and any User may not use Service to directly or indirectly violate any such law, regulation or requirement, or violate the legal rights of another person, including but not limited to, laws concerning misappropriation of the funds or property of any person; violation of any person's privacy rights; threatening, harassing, or intimidating any person or creating any nuisance; libel; slander; infringement of any patent, copyright, trademark, trade name or trade secret or intellectual property; the transmission of any indecent, obscene, or otherwise unlawful content.

2.2.4 Subscriber Location

The Customer may only use the Services at the service address provided to the Company. Customer may not move the access device to another location or otherwise use or attempt to use Service under this Tariff from any other location except as expressly provided by the Company.

2.3 Service Commencement, Acceptance, Cancellation and Minimum Service Period

2.3.1 Billing for Services will commence as of the Service Date. The Company shall notify the Customer when Services ordered from a Work Order are ready for use. Customer may refuse to accept such Services only if such Services fail to substantially comply with the specifications (if any) therefor set forth in the Work Order or in this Tariff.

2.3.2 Except as otherwise set forth herein, Customers who cancel a Work Order prior to Service installation (including cancellation of special construction or Services provided on an individual case basis) will pay the Company's reasonably incurred, actual expenses associated with such cancellation. If a Work Order is cancelled less than one (1) business day prior to scheduled initiation of Service, Customer may experience loss of dial tone for which Company is not responsible.

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2. RULES AND REGULATIONS (Cont'd)

2.4 Billing and Payments

2.4.1 Payment Responsibility

Except as otherwise limited by Regulation, Customer shall be responsible for payment of all charges for any and all use of or access to Services provided to Users, including any unauthorized, unlawful or fraudulent use or access.

2.4.2 Due Dates

Except as otherwise provided in this Tariff or by Regulation, all amounts stated on each monthly invoice are due and payable within 29 days from the billing date.

2.4.3 Rates in Effect

The rates charged to the customer will be the rates in effect on the first day of the Customer's billing cycle. The Customer is responsible for all toll calls or other third party charges resulting from the origination of calls to points outside the local exchange and for charges or calls billed to the Customer's number

2.5 Taxes

The Customer is responsible for payment of any and all federal, state and local taxes or regulatory surcharges applicable to the Services, including any applicable municipal or rights-of-way fees, regulatory fees, charges or surcharges for regulatory mandates, excise taxes, sales taxes, and all other applicable fees and taxes. All such taxes and surcharges will be billed by the Company as separate line items on Customer's invoice and are not included in any rates set forth in this Tariff except as indicated in Section 4.

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2. RULES AND REGULATIONS (Cont'd)2.6 Complaint Procedures

A Customer may initiate a complaint with the Company on any matter by telephone, in writing or in person at any of the Company's offices. The Company's response to the complaint will generally be in the same format used by the Customer. The Customer may, at any point during the resolution of the complaint, seek review by a supervisor or manager. If the Customer is still not satisfied, Customer should document the complaint with sufficient detail to investigate the complaint and send the complaint to:

Customer Care  
City of Thomasville  
P O Box 1397  
111 Victoria Place  
Thomasville, GA 31792

If the Customer is not satisfied with the investigation and final resolution by the Company, the Customer should contact the Commission for further review at the following address and phone number:

Georgia Public Service Commission  
244 Washington Street, SW  
Atlanta, Georgia 30334  
1-800-282-5813

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2 RULES AND REGULATIONS (Cont'd)

2.7 Liabilities of the Company

2.7.1 Limits of Liability

The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

2.7.2 Indemnity

The Company shall be indemnified and held harmless by the Customer against the following:

- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities;
- B. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
- C. All claims of any kind by Customer's end users; and
- D. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company

2.7.3 Billing Disputes

Objections to billed charges must be reported to the Company within 120 days of receipt of billing. Any claim not filed within this time period shall be deemed waived. Claims must include all supporting documentation and be brought or delivered in writing.

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## 2. RULES AND REGULATIONS (Cont'd)

2.7 Liabilities of the Company (Cont'd)2.7.4 Responsible Parties

For purposes of this Section 2.7 (Liabilities of the Company), references to the Company include the Company, together with its officers, directors, employees, agents and subcontractors.

2.7.5 Third Party Actions

The Company will have no liability whatsoever to Customer, its employees, agents, subcontractors, or assignees, or to any other person for (i) damages arising out of any Other Providers' Performance Failure, including disruption of electrical power which results in an inability to use the Service; (ii) any act or omission of any third party furnishing equipment, facilities or service to any User in connection with this Tariff or with the Services (and in the event the Customer uses 911 or E911 equipment not provided by the Company, the Customer shall require the equipment vendor to indemnify the Company for any claims against the company arising from the failure, malfunction, or misuse of the equipment); or (iii) any other act or omission of any Other Provider, User or third party related to the use or provision of Services hereunder

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## 2. RULES AND REGULATIONS (Cont'd)

2.8 Indemnification

The Customer shall defend, indemnify, and hold the Company (together with its officers, directors, employees, agents and subcontractors) harmless from and against any and all actions, claims, judgments, damages, demands, liabilities, and expenses, including reasonable attorney's fees, ("Claims") resulting from injury to or death of any person (including injury to or death of their employees) or from the loss of or damage to tangible real or tangible personal property or to the environment, to the extent that such injury, death, loss or damage was proximately caused by (i) any act or omission on the part of the Customer, its agents, employees, subcontractors or assignees, in connection with the use of the Services; or (ii) any of the circumstances described in Section 2.20 below. The Company will exercise reasonable efforts to notify the Customer promptly of written Claims or demands for which the Customer is responsible hereunder. The Company and the Customer, shall cooperate with one another (at their own expense) in the course of such indemnification, and the Customer will have the right to control such defense and the right to litigate, settle, appeal (provided it pays the cost of any required appeal bond), compromise or otherwise deal with any such Claim or resulting judgment, provided that such settlement, compromise or other resolution of said Claim does not result in any liability whatsoever to the Company. The Company will have the right to assume its own defense and settlement of any Claim upon notice to Customer, whereupon Customer will be relieved of its indemnification obligations with respect to that Claim (but not with regard to any other Claim).

2.9 Unlawful Use of Services

The uses or activities in subparagraphs 2.9.1 - 2.9.5 below are considered unlawful uses of the Services, and the Company may, upon good faith belief that any such uses are occurring on Customer's account, or by Customer or any User, suspend Customer's account, suspend or disconnect any Services, in whole or in part, without incurring any liability to Customer or User. Customer's defense and indemnification obligations set forth in Section 2.8 foregoing also include Claims arising from or in connection with the following:

2.9.1 Libel

Libel, slander, harassment, or invasion of privacy resulting from the use of the Services by Customer, any User, or any other person.

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## 2. RULES AND REGULATIONS (Cont'd)

## 2.9 Unlawful Use of Services (Cont'd)

2.9.2 Patent Infringement

Infringement of any patent, copyright, trademark, trade name or trade secret or intellectual property right of any third party arising from: (i) the transmission of any material transmitted (a) by any Customer or User or (b) by any other person using the Services provided to any Customer or User or to any Customer or User location; or (ii) from the combination of Customer's or any User's use of Services with CPE or with any third parties' facilities or services;

2.9.3 Communications Content

The transmission of any indecent, obscene, or otherwise unlawful content by the Customer or by any User by means of the Services, or any claims arising from or in connection with any content transmitted or accessed by means of the Services.

2.9.4 Network Affecting Actions

Use of the Services that interferes with, endangers or adversely affects the operations of, the Company's network or Service provided by the Company to any other person;

2.9.5 Unlawful User

Any unauthorized, unlawful, or fraudulent use of, theft of, or access to the Services provided to Customer or any User; or

2.10 Compliance

The Company and Customer shall (and Customer shall cause any and all Users to) comply with all applicable Regulations.

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## 2. RULES AND REGULATIONS (Cont'd)

2.11 Force Majeure

The Company is excused from its obligations hereunder (and from any Performance Failure in connection therewith) to the extent caused, directly or indirectly, by events beyond its reasonable control, including any and all Acts of God, fire, floods, hurricanes, other catastrophes, insurrections, national emergencies, terrorism, wars, strikes, work stoppages or other labor disputes, unavailability of rights-of-way, loss of other utility service or power supply to the User's premises, disconnection or unavailability of any Other Provider's facilities, capacity or services, acts of third parties unrelated to the Company, acts of Company employees or agents but acting beyond their scope of their respective employment or agency, computer virus, hacking or other outside disruption, and any Regulation or other directive, action or request of any Governmental Authority.

2.12 Cooperation

Customer shall cooperate with the Company to the extent necessary for the Company to discharge its obligations hereunder and as reasonably requested by the Company.

2.13 Governing Law

This Tariff is to be governed by and construed in accordance with the rules and orders of the Commission and the laws of the State of Georgia.

2.14 Assignment

Customer may not assign its rights or delegate its obligations under this Tariff (or under any Work Order) to any other person without the Company's prior written consent.

2.15 Other Documents

References to other documents or instruments (including the Commission's rules and Company Work Orders) refer to such documents or instruments as amended from time to time.

2.16 Severability and Survival

Should any provision or portion of this Tariff be held by a Governmental Authority to be illegal, invalid or unenforceable, the remaining provisions of this Tariff will remain in full force and effect.

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3.0 DESCRIPTION OF SERVICES3.1 Governmental Authorized Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required or allowed by governmental or quasi-governmental authorities to collect in support of statutory or regulatory programs. Examples of such programs include as applicable, the Universal Service Fund (but not the Georgia Universal Access Fund), E911 surcharges, number portability surcharges and subscriber line charges.

3.2 Operator Services (“OS”):

“Dial Zero” operator services:

3.3 Third Number Billed Calling.

Inbound and outbound operator assisted calling, in which the calling party identifies a third telephone number against which the call charges will be billed. The operator will validate that the owner of the third number agrees to pay for the call prior to the call being completed.

3.4 Collect Calling:

Customer will have the ability to originate an outbound collect call. Customer will be able to accept an inbound collect call.

3.5 Person to Person:

Operator assisted calling, in which the calling party identifies by name the specific person that the calling party wishes to speak with and the operator will get that specific person on the call prior to the call being completed.

3.6 Directory Assistance (“DA”):

Operator provided directory assistance look up of a listed phone number.

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3.0 DESCRIPTION OF SERVICES (Cont'd)

3.7 Directory Assistance Call Complete ("DACC"):

Operator provided directory assistance look up and call completion.

3.8 Operator Services and Directory Assistance

Operator Services and Directory Assistance are services that allow Users to place various types of Operator Assisted calls.

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4. RATES4.1 Operator Assisted Services

Dialed Sent Paid - Local	\$ 1.55
Dialed Collect - Local	\$ 1.65
Dialed 3rd Party Billed - Local	\$ 1.65
Customer Dialed Person to Person - Local	\$ 3.50
Operator Dialed Person to Person - Local	\$ 4.00
Dialed Station to Station – Local	\$ 1.65
Dialed Calling Card – Local	\$ 1.50
Customer-Dialed (0+)	\$ 1.00
Operator Station	\$ 2.20
Person-to-Person	\$ 4.85

4.2 Directory Assistance

Each Call	\$ 1.25
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4.3 Busy Line Verification and Interruption Service

Busy Line Verification, each request	\$ 6.50
Busy Line Interruption, each request	\$ 6.50
<i>(A Busy Line Verification charge applies for each Busy Line Interruption)</i>	

4.4 Domestic Directory Assistance

Access to directory assistance may be obtained by dialing 411 for listings within the originating area code and by dialing 1 + (area code) + 555-1212 for other listings. The directory assistance charge applies to each call regardless of whether the directory assistance bureau is able to furnish the requested telephone number.

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4. RATES4.5 Discounts for Hearing Impaired Customers

A telephone toll message which is communicated using a telecommunications device for the deaf (TDD) by properly certified hearing or speech impaired persons or properly certified business establishments or individuals equipped with TDDs for communicating with hearing or speech impaired persons will receive, upon request, credit on charges for certain intrastate toll charges placed between TDDs. Discounts do not apply to surcharges or per call add-on charges for operator services when the call is placed by a method that would normally incur the surcharge.

4.5.1 Telecommunications Device for the Deaf (TDD)

The credit to be given on a subsequent bill for such calls placed between TDDs will be equal to applying the evening rate during business day hours and night/weekend rate during the evening rate period.

4.5.2 Telecommunications Relay Service

The credit to be given on subsequent bill for such calls placed by TDDs with the assistance of the relay center will be equal to 50% of the rate for the applicable rate period. If either the calling or the called party indicates that either party is both hearing and visually impaired, the call shall be discounted at 25% of the applicable rate.

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