

cns

**CUSTOMER CONNECTION
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CNS: The home of high speeds and low prices!

CNS is kicking off 2019 with exciting changes that give our customers all new and exciting business solutions! Beginning February 1st, we are giving our commercial internet customers **FASTER** Internet at **LOWER PRICES!** Most customers will even notice significant monthly savings!

Starting next month, CNS' commercial Internet tiers and bundled telephone and Internet packages are being restructured. Our 60 Mbps tiers will move to 100 Mbps/20 Mbps and our 125 and 175 Mbps tiers will move to 500 Mbps/20 Mbps, giving you the full-throttle Internet you need to power your business. These speeds will increase automatically on February 1st. No action is required on your part at all! A member of our sales team will reach out to customers who may need a new modem for their enhanced Internet package.

CNS knows how important fast and affordable Internet is to your business, and we're excited to bring you an improved Internet solution at a price that cannot be beat. We value our customers, and we are committed to bringing you the absolute best in quality, customer service, and price.

Wondering what to do with your monthly savings? How about invest that back into your business with an affordable advertising package? We bring your customers to your door! Call Brandy at 229-227-4090!



New year - new premiers! Some of your favorite cable shows will soon be back with their mid-season premiers, and you can easily spotlight your business during these times that are guaranteed to hit peak audiences! Call Brandy at 229-227-4090 to learn how affordable it is to feature your business during these hot winter shows!

A Winter Princess, Hallmark Friday, January 18th at 8 pm
Sister Wives, TLC Sunday, January 20th at 8 pm
Pawn Stars, History Monday, January 21st at 10 pm
Conan, TBS Tuesday, January 22nd at 11 pm
Food Truck Nation, Food Network Tuesday, January 22nd at 9 pm
Many Sides of Jane, A&E Tuesday, January 22nd at 10 pm
Suits, USA Wednesday, January 23rd at 10 pm
Drop the Mic, TNT Wednesday, January 23rd at 10 pm
The Walking Dead, AMC Sunday, February 10th at 9 pm
Don't be Tardy, Bravo Sunday, February 17th at 9 pm
Biography: The Trump Dynasty, A&E Monday, February 25th at 9 pm



Be on the lookout!

March Madness advertising opportunities are coming your way in February. Be sure to take advantage of these great advertising specials.

Staff Spotlight

Say hello to Josh Creel! Josh has been employed with the City of

Thomasville since 2015 and has been working with CNS for 9 months. He took a break from working as a CNS Broadband Installation Technician to sit down with us and answer a few questions about his work with CNS.

What does a typical work day consist of for you?

My typical work day consists of installing new cable, internet, and phone services for residential and commercial customers. I also do service calls and troubleshooting of active accounts.

What's your favorite part of working for CNS?

My favorite part is by far the customer contact and customer service. I enjoy meeting and talking with customers from all walks of life on a daily basis.

How great is Josh's customer service? From a customer:

"He was very personable and very effective in his work and worked diligently."



We love putting the spotlight on our customers, too!

We'd LOVE to feature YOU in our *Customer Spotlight*! Featured once a month, the *Customer Spotlight* is a great way to get the word out about your business. Email Brandy at brandy.bradley@thomasville.org for more information on how to be featured!

Contact Us - We're Here for our Customers!

Brandy Bradley- Ad Sales- 229-227-4090, brandy.bradley@cns-internet.com
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Stephan Thompson- Broadband Sales- 229-227-3384, stephan.thompson@cns-internet.com

Customer Service

Cairo – 229-307-0332

Camilla, Baconton, Pelham – 229-336-7856

Moultrie, Norman Park, Doerun – 229-985-5400

Thomasville – 229-227-7001



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